



PUBLIC WORKSHOP

Veolia Water Idaho, Inc.

Rate Case No.

VEO-W-24-01

IDAHO PUBLIC UTILITIES COMMISSION

March 20, 2025




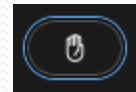
Introduction

Ty Johnson – Auditor II

Matt Suess – Engineer

Jolene Bossard – Utilities Compliance
Investigator

Workshop Participation

- If participating online using your computer:
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 - Type questions in the chat box.
 - Please use the “Everyone” option when using chat to ensure your message will be seen.
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This will signal to me that you would like to be unmuted, and I will send you an unmute invite.

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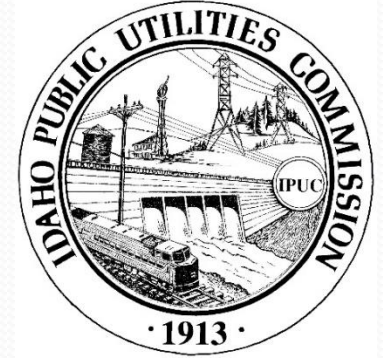
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This PowerPoint file is available on the commission's homepage at puc.idaho.gov

Purpose of a Public Workshop

- Informational session to learn about the case.
 - Present Veolia Water Idaho, Inc. application.
 - Provide customers an opportunity to meet Commission Staff.
 - Explain Staff's role in this case.
 - Ask questions to Staff and learn how to submit written public comments.
- *This Public Workshop is not part of the official case record.

The Idaho Public Utilities Commission



- Established in 1913. Idaho Code Sections 61, 62, and 63.
- The Commission regulates Idaho's investor-owned utilities, ensuring adequate service and reasonable rates.
- The Commission is made up of three commissioners appointed by the Governor. The Commissioners make the decisions in each case.
- Commission Staff is made up of Auditors, Consumer Compliance Investigators, Engineers, and Technical Analysts.
- Staff is conducting this workshop. Staff is one of the Parties in the rate case and providing testimony to the Commissioners.

State Law Requirements

State law requires that the Commission:

- Consider the evidence that is on the record, which includes the Company's Application, testimony from Staff & Parties, and customers' written comments or oral testimony at customer hearings.
- Meet the statutory public interest standard that ensures customers have adequate, safe, and reliable service at just and reasonable rates.

Important Points to Consider:

- It is not in the public interest to have a utility that cannot adequately serve all the customers in its assigned territory now and in the future.
- All Commission decisions must withstand Idaho Supreme Court appeals from either utility or customer groups.

Requirements of Investor-Owned Utilities

- Serve every customer in its assigned territory.
 - Customers do not have a choice of a different utility company.
- In exchange for their guarantee to provide **adequate, safe, and reliable service**, the state must provide utilities the opportunity to:
 - Recover **prudently incurred** expenses necessary to serve customers; and,
 - Earn a **reasonable rate of return** on their investment.



Veolia Water Idaho, Inc.

Schedule
Rate Case Drivers
Application
Revenue Requirement
Rate Design



Schedule



Event	Date	Location
Case Filed	November 11, 2024	
Public Workshop	March 20, 2025 @ 6-8pm	Boise, ID
Staff Testimony	April 14, 2025	
Company Rebuttal Testimony	May 9, 2025	
Public Customer Hearing	May 13, 2025 @ 6-9pm	Boise, ID
Public Comments Deadline	May 13, 2025	
Technical Hearing	May 21, 2025 @ 9am-5pm	Boise, ID
Close of Case	Final Order	
Proposed Effective Date		

Application

Requested a 19.8% revenue increase.

- Increase revenues of \$11.15 million.
- Two-phase rate plan
 - Year-one: 70%
 - Year-two: 30%
- Across-the-board percentage increase to all customers.

Rate Case Drivers

- Veolia Water Idaho, Inc. maintains the revenue increase is needed to:
 - Recover the costs of increased operating expenses;
 - Recover costs associated with plant in service additions;
 - And to produce a fair rate of return enabling the company to provide adequate and reliable service to customers.

Rate Case Drivers, cont.

- **Operating Expense**
 - Increase \$2.38 million
 - Include Payroll, Purchase Power, Management & Service Fees, Taxes, and Depreciation.

Rate Case Drivers, cont.

- **Plant In Service Additions**
 - Infrastructure and equipment used to provide water service, such as pipelines, pumps treatment facilities and wellhouses.
 - Increase \$74 million.
 - Investments in source of supply, water treatment, customer service lines, customer meters, and general plant.



Revenue Requirement

Revenue Requirement

- The amount that Veolia Water Idaho, Inc. needs to meet its expenses, cover depreciation, and offer a sufficient rate of return to attract investors.
- **Components:**
 - Operating Expenses;
 - Taxes;
 - Depreciation;
 - Return on Investments.

Revenue Requirement Cont.

- **Expenses**
 - Must be prudent
 - Must be used for service
- **Taxes**
 - Properly Calculated
- **Depreciation**
 - Properly Calculated
 - Base only on plant that is actually in Service.

Return on Investments

- **Plant in Service:**
 - Used and Useful in serving customers.
 - Must be prudent.
- **Working Capital:**
 - Calculated correctly and using the appropriate method.
- **Rate of Return:**
 - Calculated based on Debt and Equity Costs; and,
 - Must be able to access the capital needed to maintain the system and to provide safe & reliable service to customers.



Rate Proposal

Proposed Rates

	<u>Present Rate</u>	<u>Proposed Rate Y1</u>	<u>Proposed Rate Y2</u>	<u>% Increase</u>
Customer Charge (Bi-monthly)				
5/8 & 3/4-inch meters	\$24.58	\$28.10	\$29.61	20.5%
1-inch	\$31.42	\$35.92	\$37.85	20.5%
1-1/2 inch	\$53.75	\$61.46	\$64.75	20.5%
2-inch	\$83.42	\$95.38	\$100.49	20.5%
3-inch	\$162.70	\$188.52	\$188.52	20.5%
4-inch	\$303.54	\$347.05	\$365.64	20.5%
6-inch	\$506.77	\$579.42	\$610.45	20.5%
8-inch	\$662.97	\$758.01	\$798.61	20.5%
10-inch	\$944.78	\$1,080.22	\$1,138.07	20.5%
Winter Rates				
Usage up to 3 CCF	\$1.7086	\$1.9535	\$2.0582	20.5%
Greater than 3 CCF	\$1.7086	\$1.9535	\$2.0582	20.5%
Summer Rates				
Usage up to 3 CCF	\$1.7086	\$1.9535	\$2.0582	20.5%
Greater than 3 CCF	\$2.1630	\$2.4731	\$2.6055	20.5%
Flat Rate	\$94.30	\$107.82	\$113.59	20.5%

Proposed Rates – Existing Eagle Water Customers

	<u>Present Rate</u>	<u>Proposed Rate Y1</u>	<u>Proposed Rate Y2</u>	<u>% Increase</u>
<u>Customer Charge (Monthly)</u>				
5/8 & 3/4-inch meters	\$8.19	\$9.36	\$11.10	35.5%
1-inch	\$10.47	\$11.97	\$14.19	35.5%
1-1/2 inch	\$17.92	\$20.49	\$24.28	35.5%
2-inch	\$27.81	\$31.80	\$37.68	35.5%
3-inch	\$54.23	\$62.00	\$73.50	35.5%
4-inch	\$101.18	\$115.68	\$137.12	35.5%
6-inch	\$168.92	\$193.14	\$228.92	35.5%
8-inch	\$220.99	\$252.67	\$299.48	35.5%
10-inch	\$314.93	\$360.08	\$426.78	35.5%
<u>Winter Rates</u>				
Usage up to 1.5 CCF	\$1.1391	\$1.3024	\$1.5436	35.5%
Greater than 1.5 CCF	\$1.1391	\$1.3024	\$1.5436	35.5%
<u>Summer Rates</u>				
Usage up to 1.5 CCF	\$1.1391	\$1.3024	\$1.5436	35.5%
Greater than 1.5 CCF	\$1.4420	\$1.6487	\$1.9541	35.5%
<u>Flat Rate</u>	\$31.43	\$35.94	\$42.60	35.5%

Bill Impacts

Bill Amounts: 3/4" metered connection billed **bi-monthly**

Usage (CCF)	Present	Rate Year 1	Rate Year 2
10	\$ 41.67	\$ 47.64	\$ 50.19
40	\$ 109.74	\$ 125.47	\$ 132.19

Legacy Eagle Bill Amounts: 3/4" metered connection billed **monthly**

Usage (CCF)	Present	Rate Year 1	Rate Year 2
5	\$ 13.89	\$ 15.87	\$ 18.82
20	\$ 36.58	\$ 41.81	\$ 49.57



Consumer Assistance

Jolene Bossard

Utilities Compliance Investigator

Consumer Assistance

- Utility Compliance Investigators assist customers to resolve issues and/or disputes with the Company.
- Investigators monitor compliance with laws, commission rules, and the Company tariff.
- Represent consumer interests when staff is developing a position in a case
- In a rate case, investigators review issues from previous cases, review previous complaints, review submitted comments from customers, and investigate consumer issues raised in the case.

Consumer Issues

As of this week, the PUC has received 163 Customer Comments

- All comments were against the increase;
- The amount of the increase and monthly charge is too much due to economy and fixed incomes - reduce the percentage increase for both;
- Concern about Foreign Ownership and Company making too much profit;
- Cost of improvements too much
- Water quality / Water Pressure

Customer Comments

Customer written comments are due Tuesday, May 13, 2025
(Reference Case Number **VEO-W-24-01**)

- Internet Website Address – puc.idaho.gov
- Online - Case Comment Form (once comments are submitted, they become part of public record)
- Email – Address: secretary@puc.idaho.gov
- Mail – IPUC, PO Box 83720, Boise, ID 83720-0074
- Public Customer Hearing – Tuesday, May 13, 2025

COMMENTS ONLY
(QUESTIONS WILL NOT BE ADDRESSED)

Idaho Public Utilities Homepage



- [Case Comment Form](#)
- [Annual Gross Intrastate Revenues Report Form](#)
- [Electric](#)
- [Telecom](#)
- [Water](#)
- [Natural Gas](#)
- [Rail Safety](#)
- [Pipeline Safety](#)
- [Multi-Utility](#)
- [Tariff Advice](#)

News Updates

- [Rocky Mountain Power Technical Hearing - Jan. 9](#)
- [Rocky Mountain Power General Rate Case PowerPoint Presentation - Sept. 25](#)
- [IPC-E-24-22 PowerPoint Presentation - Sept. 17](#)
- [Idaho Power Rate Case PowerPoint - Sept. 5](#)
- [Idaho Power Rate Case Video Presentation - Sept. 5](#)
- [CDS Stoneridge Video Presentation](#)
- [CDS Stoneridge Workshop Presentation - June 4](#)

Wildfire Safety Resources

Utility representatives may use their passcode to electronically file.

[eFile Portal](#)

Use the [eFile Portal Registration Form](#) if you are a representative of a utility and need a passcode to submit documents.

Consumers

- [Consumer Complaint / Inquiry Form](#)
- [Frequently Asked Questions](#)
- [Consumer Resources](#)
- [Why Can't You Tell Them No](#)

Comments Form Page

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Case Comment or Question Form

Use this form to **file a comment or ask a question about a utility case** pending before the Commission. If you know the case number, please include it.

Submit electronically below or send in to:

Idaho Public Utilities Commission
P O Box 83720
Boise, Idaho 83720-0074
FAX: (208) 334-3762

Use the [Consumer Complaint / Inquiry Form](#) if you need help resolving a problem with a utility or have a question about your bill, disconnection of service, service reliability and outages, cost of a line extension, customer service, or other issues that are not related to a utility case.

Case Comment Form

Use this form to file a comment or ask a question about a case

Case Number:

First Name:

Last Name:

Address:

City:

State:

Zip:

Daytime Phone:

Email:

Utility Company:

I am interested in attending an online workshop or potentially an in-person workshop. Yes, I am interested. No thanks.

I am interested in attending a customer hearing to give testimony (verbal comments) for the record on this case. Yes, I am interested. No thanks.

I acknowledge that submitting a comment in an open case constitutes a public record under Idaho Code § 74-101 (13) and all information provided by me on this form is available for public and media inspection. My comment may be reviewed by the utility.

Ask a question or state your comment:



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- Annual Gross Intrastate Revenues Report Form**
- Electric**
- Telecom**
- Water**
- Natural Gas**
- Rail Safety**
- Pipeline Safety**
- Multi-Utility**
- Tariff Advice**

News Updates

- Rocky Mountain Power Technical Hearing - Jan. 9
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[Water Company Information Packet](#)

[EPA Information](#)

[DEQ - Public Drinking Water Systems](#)

[NARUC Committee on Water](#)

[Approved Water Tariffs](#)

Orders & Notices

[Commission Order No. 36000- Interest Rate on Consumer Deposits](#)

[Commission Order No. 36141 - Utilities](#)

[Regulatory Fees](#)

Rules

[IPUC Rules](#)

[Safety and Accident Reporting Rules](#)

Open Water Cases Page



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IPUC Open Water Cases

Search: For:

CaseNo	Company	Description
ASP-W-24-03	ASPEN CREEK WATER COMPANY, INC.	ASPEN CREEK WATER COMPANY - APPLICATION TO AUTHORIZE A GENERAL INCREASE IN WATER RATES AND NEW CONNECTION FEES
BPL-W-24-01	Buckskin Properties, Inc.	BUCKSKIN PROPERTIES, INC - INVESTIGATION INTO BUCKSKIN PROPERTIES, INC. OWNER OF A WATER SUPPLY AND DISTRIBUTION SYSTEM
CAP-W-24-03	CAPITOL WATER CORPORATION	CAPITOL WATER CORPORATION -- PETITION TO REQUEST AN INVESTIGATION INTO FLYING H TRAILER RANCH
FLS-W-24-02	FALLS WATER COMPANY INC	FALLS WATER COMPANY, INC - GENERAL RATE CASE
TTS-W-25-01	TETON WATER AND SEWER COMPANY LLC,	TETON WATER -- APPLICATION FOR RESERVE FUND DISTRIBUTION FOR 2024
VEO-W-24-01	VEOLIA WATER IDAHO INC.	VEOLIA WATER IDAHO INC - GENERAL RATE CASE
VEO-W-25-01	VEOLIA WATER IDAHO INC.	VEOLIA WATER IDAHO, INC. -- APPLICATION FOR PROPERTY EXEMPT FROM TAXATION - FACILITIES FOR WATER OR AIR POLLUTION CONTROL
VID-W-25-01	VALIANT IDAHO INC	VALIANT IDAHO, INC. -- INVESTIGATION INTO RATES AND CHARGES FOR SERVICE
VID-W-25-02	VALIANT IDAHO INC	TIC UTILITIES -- APPLICATION FOR AUTHORITY TO INCREASE ITS RATES AND CHARGES FOR WATER SERVICE IN THE STATE OF IDAHO



Case Summary Page

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Case Summary

Last Updated	Case Number	Date Filed	Case Type	Status	Description
09/16/2024	VEO-W-24-01	09/16/2024	Rate	Notice Received	VEOLIA WATER IDAHO INC - GENERAL RATE CASE

Case Files

- 09/16/2024 [NOTICE OF INTENT.PDF](#)
- 11/22/2024 [APPLICATION ATTACHMENT 1.PDF](#)
- 11/22/2024 [APPLICATION ATTACHMENT 2.PDF](#)
- 11/22/2024 [APPLICATION ATTACHMENT 3.PDF](#)
- 11/22/2024 [APPLICATION.PDF](#)



Public Comments

- 11/26/2024 [COMMENTS_5.PDF](#)
- 11/29/2024 [COMMENT_4.PDF](#)
- 12/03/2024 [COMMENT_1.PDF](#)
- 12/05/2024 [COMMENTS_11.PDF](#)
- 12/09/2024 [COMMENTS_6.PDF](#)
- 12/11/2024 [COMMENT_1.PDF](#)
- 12/16/2024 [COMMENTS_66.PDF](#)

Where do we go from here?

- Customers can subscribe to the Commission's RSS feed to receive updates about all water cases via email.
- Continue submitting your comments.
- Public Customer Hearing, date is **Tuesday, May 13, 2025.**
- The Commission will issue a final order which will close the case.



You can find case information and file comments on the PUC website:

puc.idaho.gov

Case Number VEO-W-24-01

Direct: (208) 334-0300


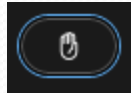
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